

Cabinet

Tuesday, 1 April 2025 at 5.15 pm
Phoenix Chamber, Phoenix House, Tiverton

Next ordinary meeting
Tuesday, 20 May 2025 at 5.15 pm

Please Note: This meeting will take place at Phoenix House and members of the public and press are able to attend via Teams. If you are intending to attend in person please contact the committee clerk in advance, in order that numbers of people can be appropriately managed in physical meeting rooms.

The meeting will be hybrid and an audio recording made and published on the website after the meeting.

[To join the meeting online, click here](#)

Meeting ID: 324 413 437 07

Passcode: WZC9Kj

Membership

Cllr L Taylor	Leader of the Council
Cllr S J Clist	Cabinet Member for Housing, Assets and Property and Deputy Leader
Cllr J Lock	Cabinet Member for People, Development and Deputy Leader
Cllr N Bradshaw	Cabinet Member for Environment and Climate Change
Cllr J Buczkowski	Cabinet Member for Governance, Finance and Risk
Cllr G Duchesne	Cabinet Member for Parish and Community Engagement
Cllr S Keable	Cabinet Member for Planning and Economic Regeneration
Cllr J Wright	Cabinet Member for Service Delivery and Continuous Improvement
Cllr D Wulff	Cabinet Member for Quality of Living, Equalities and Public Health

A G E N D A

Members are reminded of the need to make declarations of interest prior to any discussion which may take place

1. **Apologies**
To receive any apologies for absence.
2. **Public Question Time**
To receive any questions relating to items on the Agenda from members of the public.
3. **Declarations of Interest under the Code of Conduct**
To record any interests on agenda matters.
4. **Minutes of the Previous Meeting** (*Pages 7 - 24*)
To consider whether to approve the minutes as a correct record of the meeting held on 4th March 2025.
5. **Complaints and Feedback Policy** (*Pages 25 - 42*)
To receive a report from the Head of Head of Digital Transformation and Customer Engagement on the Complaint and Feedback Policy.
6. **Artificial Intelligence (AI) Policy** (*Pages 43 - 56*)
To receive a report from the Head of Head of Digital Transformation and Customer Engagement on the new Artificial Intelligence (AI) Policy.
7. **Corporate Performance Q3** (*Pages 57 - 72*)
To receive a report from the Head of People, Performance and Waste and the Corporate Performance and Improvement Manager on the Corporate Performance Report and Performance Dashboard Quarter 3.
8. **Single Equalities Scheme and Equality Objective** (*Pages 73 - 112*)
To receive a report from the Head of People, Performance and Waste and the Corporate Performance and Improvement Manager on the Single Equality Scheme and Equality Objectives.
9. **Replacement PVCU Double Glazed Unit / Entrance Doors** (*Pages 113 - 116*)
To receive a report from the Head of Housing and Health on the Replacement PVCU Double Glazed Unit / Entrance Doors.
10. **Willand Neighbourhood Plan** (*Pages 117 - 242*)
To receive a report from the Director of Place and Economy on the Willand Neighbourhood Plan.
11. **Housing Rent Error Update Report** (*Pages 243 - 252*)
To receive a report from the Deputy Chief Executive (S151) Officer and the Head of Housing and Health on the Housing Rent Error Update Report.

12. **Mid Devon Housing Tenant Management Policy** (Pages 253 - 288)
To receive a report from the Head of Housing and Health on the Mid Devon Housing Tenant Management Policy.
13. **Variation to Standard Mid Devon Housing Tenancy Agreement** (Pages 289 - 296)
To receive a report from the Head of Housing and Health on the Variation to Standard Mid Devon Housing Tenancy Agreement.
14. **Downsizing Work Group report** (Pages 297 - 310)
To receive a report from the Head of Housing and Health on the Downsizing Work Group report.
15. **Housing Delivery Test Action Plan** (Pages 311 - 348)
To receive a report from the Head of Housing and Health on the Housing Delivery Test Action Plan.
16. **Tenant Involvement Strategy** (Pages 349 - 376)
To receive a report from the Head of Housing and Health on the Tenant Involvement Strategy.
17. **Access to Information- Exclusion of Press & Public**
Discussion with regard to the next item, will require Cabinet to pass the following resolution to exclude the press and public having reflected on Article 12 12.02(d) (a presumption in favour of openness) of the Constitution. This decision will be required because consideration of this matter in public may disclose information falling within one of the descriptions of exempt information in Schedule 12A to the Local Government Act 1972. The Cabinet need to decide whether, in all the circumstances of the case, the public interest in maintaining the exemption, outweighs the public interest in disclosing the information.

Recommended that under Section 100A(4) of the Local Government Act 1972 the public be excluded from the next item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 respectively of Part 1 of Schedule 12A of the Act, namely information relating to the financial or business affairs of any particular person (including the authority holding that information).
18. **Temporary Accommodation Project** (Pages 377 - 486)
To receive a report from the Head of Housing and Health on the Temporary Accommodation Project.
19. **Notification of Key Decisions** (Pages 487 - 504)
To note the contents of the Forward Plan.

Guidance notes for meetings of Mid Devon District Council

From 7 May 2021, the law requires all councils to hold formal meetings in person. The Council will enable all people to continue to participate in meetings via Teams.

If the Council experience technology difficulties at a committee meeting the Chairman may make the decision to continue the meeting 'in-person' only to conclude the business on the agenda.

1. Inspection of Papers

Any person wishing to inspect minutes, reports, or the background papers for any item on the agenda should contact Democratic Services at Committee@middevon.gov.uk

They can also be accessed via the council's website [Click Here](#)

Printed agendas can also be viewed in reception at the Council offices at Phoenix House, Phoenix Lane, Tiverton, EX16 6PP.

2. Members' Code of Conduct requirements

When considering the declaration of interests and their actions as a councillor, Members are reminded of the requirements of the Members' Code of Conduct and the underpinning Principles of Public Life: Honesty; Integrity; Selflessness; Objectivity; Accountability; Openness; Leadership.

The Code of Conduct can be [viewed here](#):

3. Minutes of the Meeting

Details of the issues discussed, and recommendations made at the meeting will be set out in the minutes, which the Committee will be asked to approve as a correct record at its next meeting. Minutes of meetings are not verbatim.

4. Public Question Time

Residents, electors or business rate payers of the District wishing to raise a question and/or statement under public question time are asked to provide their written questions to the Democratic Services team by 5pm three clear working days before the meeting to ensure that a response can be provided at the meeting. You will be invited to ask your question and or statement at the meeting and will receive the answer prior to, or as part of, the debate on that item. Alternatively, if you are content to receive an answer after the item has been debated, you can register to speak by emailing your full name to Committee@middevon.gov.uk by no later than 4pm on the day before the meeting. You will be invited to speak at the meeting and will receive a written response within 10 clear working days following the meeting.

Notification in this way will ensure the meeting runs as smoothly as possible

5. Meeting Etiquette for participants

- Only speak when invited to do so by the Chair.
- If you're referring to a specific page, mention the page number.

For those joining the meeting virtually:

- Mute your microphone when you are not talking.
- Switch off your camera if you are not speaking.
- Speak clearly (if you are not using camera then please state your name)
- Switch off your camera and microphone after you have spoken.
- There is a facility in Microsoft Teams under the ellipsis button called "turn on live captions" which provides subtitles on the screen.

6. Exclusion of Press & Public

When considering an item on the agenda, the Committee may consider it appropriate to pass a resolution under Section 100A (4) Schedule 12A of the Local Government Act 1972 that the press and public be excluded from the meeting on the basis that if they were present during the business to be transacted there would be a likelihood of disclosure of exempt information, as defined under the terms of the Act. If there are members of the public and press listening to the open part of the meeting, then the Democratic Services Officer will, at the appropriate time, ask participants to leave the meeting when any exempt or confidential information is about to be discussed. They will be invited to return as soon as the meeting returns to open session.

7. Recording of meetings

All media, including radio and TV journalists, and members of the public may attend Council, Cabinet, PDG and Committee meetings (apart from items Media and Social Media Policy - 2023 page 22 where the public is excluded) you can view our Media and Social Media Policy [here](#). They may record, film or use social media before, during or after the meeting, so long as this does not distract from or interfere unduly with the smooth running of the meeting. Anyone proposing to film during the meeting is requested to make this known to the Chair in advance. The Council also makes audio recordings of meetings which are published on our website [Browse Meetings, 2024 - MIDDEVON.GOV.UK](http://www.middevon.gov.uk/BrowseMeetings,2024-MIDDEVON.GOV.UK).

8. Fire Drill Procedure

If you hear the fire alarm you should leave the building by the marked fire exits, follow the direction signs and assemble at the master point outside the entrance. Do not use the lifts or the main staircase. You must wait there until directed otherwise by a senior officer. If anybody present is likely to need assistance in exiting the building in the event of an emergency, please ensure you have let a member of Democratic Services know before the meeting begins and arrangements will be made should an emergency occur.

9. WIFI

An open, publicly available Wi-Fi network is normally available for meetings held in the Phoenix Chambers at Phoenix House.